

eGovernment Implementation Time Line

October 21, 1998

President Clinton signs the Government Paperwork Elimination Act (GPEA) as a part of HR 4328

June 19, 2000

Office of the Chief Information Office (OCIO) begins implementation of HUD eGovernment strategy

October 2000

Implementation Plan and Schedule regarding HUD's Compliance with GPEA due to the Office of Management and Budget (OMB)

December 17, 1999

President Clinton issues Directive on "Electronic Government"

Now – September 2000

Create vision for eHUD and develop HUD's eGovernment Strategy
Create an Electronic Government Working Group (EGWG)
Create and implement an Internal Marketing Campaign

November 2000

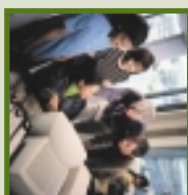
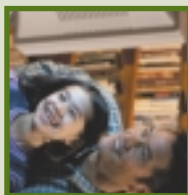
Implement eGovernment initiatives through October 2003
Execute GPEA Implementation Plan according to schedule submitted to the OMB through October 2003

December 2000

Top HUD forms available online.

For more information about eGovernment visit the web sites below:

- <http://ec.fed.gov/gpea.htm>
- http://ec.fed.gov/wh_egov.htm
- <http://thomas.loc.gov/cgi-bin/query/z?c106:S.761.ENR>
- http://www.whitehouse.gov/WH/New/html/electronic_signatures_text.html
- <http://www.accessamerica.gov>
- <http://www.ecommerce.gov>
- <http://ec.fed.gov>



eHUD

Transforming the way HUD
does business!



**US Department of Housing and
Urban Development**
Office of the Chief Information Officer
<http://www.hud.gov/cio/ciohome.html>

HUD's Guide to
eGovernment



What is eGovernment anyway?

- Electronic Government (eGovernment) is electronic commerce (eCommerce) as applied to the public sector.
- eCommerce is the exchange of information, funds, benefits, and the transaction of services in an electronically connected environment.
- eGovernment is not just about technology. It's about the business of HUD. eGovernment is a fundamental transformation of the way we do business, and it involves everyone.



That's nice, but what will eGovernment really do for HUD?

eGovernment will enable HUD to

- Better fulfill its mission
- Bring HUD services directly to citizens and communities
- Better serve customers and business partners
- Increase agency efficiency, effectiveness, and accountability

OK..., but how will eGovernment enable HUD to do all that?

- By putting knowledge, information and tools at your fingertips
- By enabling more transactions with fewer errors than traditional methods, thus increasing our responsiveness to customers and business partners and saving them time and frustration
- By demonstrating fiscal responsibility, eGovernment transactions and information dissemination cost far less than paper-based methods
- By increasing real-time access to our services (24 hours a day/7 days a week) for rural and urban customers, communities, and business partners, thus decreasing the need to visit or call HUD offices for basic information

- By narrowing the "digital divide," ensuring that technology leaves no citizen or community behind, and empowering ordinary citizens and communities to effect change at the neighborhood level

Who is affected?

- HUD Employees
 - Headquarters and Field Offices
- HUD Customers and General Public
- HUD Business Partners
 - Housing Authorities
 - Banks and Mortgage Companies
 - Treasury and other Government agencies
 - Industry Groups and Nonprofits

So what's really driving this eGovernment initiative?

- Rising customer and business partner expectations and demands

Citizens, nonprofits and business partners increasingly expect information and services to be available quickly, easily, and around the clock. They want easy payment and one-stop integrated services. From AOL and Amazon.com to their local ATM, citizens are getting this level of service from the private sector and now demand it from their government.

- Government Paperwork Elimination Act (GPEA) of 1998
 - By October 2000, all Federal agencies must provide an Implementation Plan and Schedule to OMB outlining compliance with GPEA, including the use and acceptance of electronic signatures
 - By October 2003, Government transactions should be available for online processing of services, where appropriate
- Other Executive, Legislative and Regulatory Support for eGovernment – Presidential Directive on eGovernment
 - Implementation of Clinger-Cohen Act
 - Government Performance Results Act
 - National Partnership for Reinventing Government
 - Electronic Signatures in Global and National Commerce Act of 2000

Are there any examples of eGovernment at HUD now?

Yes! HUD has several eGovernment success stories.

For example:

- Online FHA loan application form
- Online Native Economic Development Guidance and Empowerment Initiative
- Online realty store

- Online submission of tenant data
- Online access to public housing authority management data
- Real Estate Assessment Center
- Monitoring lenders and programs
- eCash Navigator
- Online employee travel arrangements
- Online personnel folder



Who is monitoring the progress for the implementation of eGovernment at HUD?

- Congress
- Office of Management and Budget
- HUD's Chief Information Officer

How can I find out more about eGovernment at HUD, and how can I get involved?

- Visit the eGovernment Webpage
<http://www.hud.gov/cio/ciohome.html>
- eMail the eGovernment Team at hud_egov_team@hud.gov with a question or suggestion

